



"Save your refund. Build your credit."

## Building Community Capital

MEDA's VITA tax team returns \$5.8 million to San Francisco's underresourced community!

\$2,176 average community capital returned equals

# 9%

of annual household income of \$24,105 for clients!

### Tax season impact (1/18-4/18, 2016)\*

**\$1,876** Average dollar amount returned to each family

**+ \$300** Saved (typical tax preparation cost)

**\$2,176** Average community capital built per family!



**"I am honored to run the largest VITA free tax service in the San Francisco Bay Area. We're changing lives daily!"**

- MEDA Tax Program Manager  
Max Moy-Borgen

### Our innovative approach:

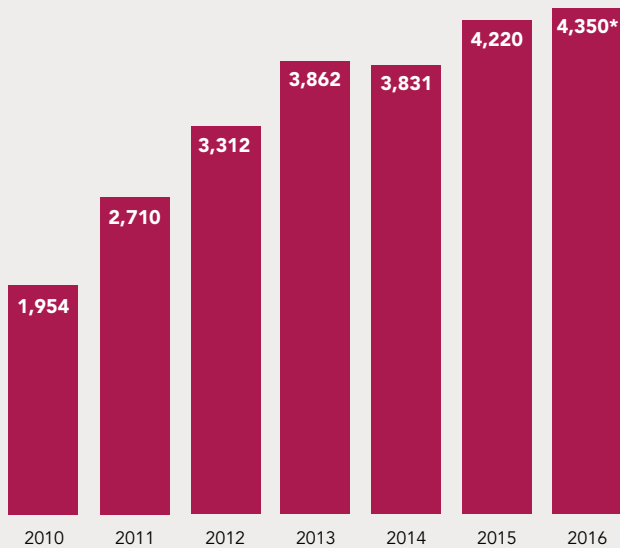
**1** Leveraging tax time as an entry point to other free services.

Nixon got a \$4,890 refund and is coming to MEDA to learn about below-market-rate housing rentals.

**2** Building long-term family assets via a two-generation approach.

Mission Promise Neighborhood client Angelica used the Working Families Credit to get back her largest refund ever. She is building her credit score and is connected to workforce and financial capability coaching so that her children have a bright future.

### Tax returns filed, by calendar year



\*projected through Dec. 31, 2016

### MEDA Chosen for ITIN Pilot Program

Our status as a CAA was recently expanded. There is now only one MEDA point of contact in the IRS's Austin office, streamlining the ITIN process for our undocumented clients. MEDA was just one of three VITA sites chosen nationwide by the IRS!

MEDA has quickly become the go-to place for low-income Bay Area residents to get their taxes prepared at no cost.

## 4,287\*

tax clients served at 4 VITA sites

## \$5.8 million

returned to the community

## 92%

client satisfaction (per surveys)

## 132

tax volunteers offering their time

## 153

received once-in-a-lifetime Working Families Credit

\*some clients chose not to file their prepared tax return