

Another Tax Season of Impact

Strengthening our community

MEDA refines best practices to support local Latino families to leverage tax time for generational asset building

Our nonprofit is still the largest VITA tax service in the entire Bay Area. We continue to provide accessible and culturally relevant free tax services. Additionally, we support clients to make real-time connections to asset-building opportunities for their families. This is particularly impactful for first-time filers. After nine years, we are proud to begin serving a second generation of tax filers.

We're a one-stop shop!

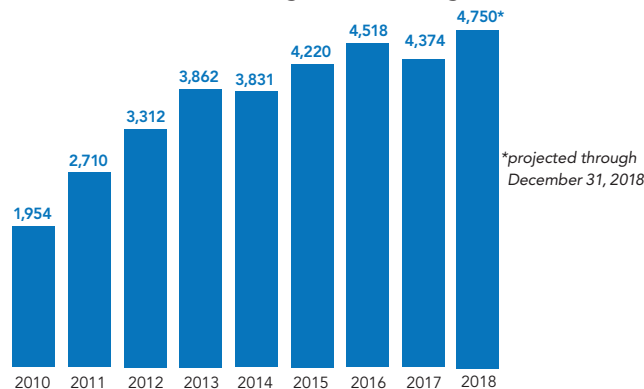
- ✓ Tax and ITIN support, as needed
- ✓ Financial education and coaching
- ✓ Public-benefits screening
- ✓ Connections to financial products for savings and credit building, plus safe banking
- ✓ Connections to other asset-building services, such as housing and workforce



2018 was our best year ever — not just in returns filed, but in our connecting the community to vital services such as housing, career training and financial capability.”

— Financial Assets Program Manager Jackie Marcelos (photo, right)

Tax returns filed, by calendar year



SAVE YOUR REFUND.
BUILD YOUR FUTURE.

4,441 ↑ 16%

tax clients served at four VITA sites

\$6,150,000

returned to the low-income community

209 ↑ 20%

ITIN applications filed

92%

customer satisfaction (per surveys)

126

dedicated volunteers from the community

212 ↑ 58%

clients received once-in-a-lifetime SF Working Families Credits

Mission Economic Development Agency (MEDA)