

A Tax Season of Impact

A Recommitment to the Community



MEDA redefines strategies to best strengthen our low-income and Latino immigrant families

Our nonprofit continues to be the largest VITA tax service in the entire Bay Area. MEDA's eighth year showed great impact, with over **3,700 returns filed and \$5.42 million returned to the community.** Like most VITA sites, this season also brought new challenges, with a change in federal political climate translating to our work needing to be all-the-more accessible and culturally relevant. MEDA has devised innovative strategies moving forward, and our commitment to our community is stronger than ever.

We're now a one-stop shop!

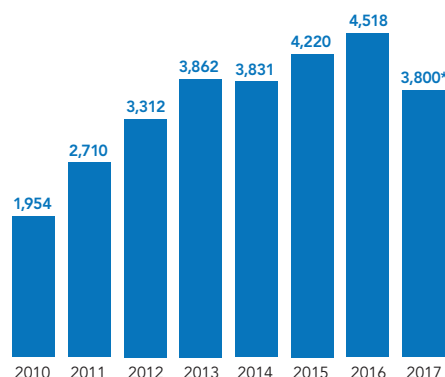
- ✓ Tax and ITIN support, as needed
- ✓ Financial education and coaching
- ✓ Public-benefits screening
- ✓ Connections to financial products for savings and credit building, plus safe banking
- ✓ Connections to other asset-building services, such as housing and workforce



Financial capability and tax services are universal needs. By combining into one program, we're making financial health more accessible for all families."

— Financial Assets Program Manager Jackie Marcelos

Tax returns filed, by calendar year



Note: 2017 numbers reflect typical declines seen nationwide with preparation of taxes for immigrant communities.

*projected through December 31, 2017



SAVE YOUR REFUND.
BUILD YOUR FUTURE.

3,718

tax clients served at four VITA sites

\$5,420,000

returned to the low-income community

174

ITIN applications filed

93%

customer satisfaction (per surveys)

7,640

hours volunteered by 166 community members

87

clients received once-in-a-lifetime SF Working Families Credits

Mission Economic Development Agency (MEDA)